

Manpower is a worldwide innovative forerunner and leader in the field of employment through the provision of services and workforce management solutions for clients and helping people in their career development with the aim of understanding the needs of the clients and candidates in the changing world of work.

On behalf of our client, development company with extensive experience in the complete cycle of business applications development, Manpower Serbia is searching for a motivated candidate to take the challenge and to successfully fulfill the position of:

### **Senior IT Engineer**

Location: Belgrade

### Your tasks:

- Supporting world wide enterprise clients as a technical consultant within the primary focus on Oracle WebCenter Content and the WebLogic server platform and Oracle Cloud offerings
- Researching and solving issues with Oracle WebCenter Content
- Communicating with our Oracle WebCenter Content clients on a daily basis related to their Oracle WebCenter Content issues via written and spoken communication
- > Advising customers on products features, functionality, and operational issues
- Take ownership of technical issues, and working with our Development group to resolve more advanced issues when necessary
- Maintaining strong self-organization and follow up skills to ensure appropriate case handling through to closure of each reported issues
- Search for additional ways to add support services value to customers; be proactive in providing services when possible
- > Participating in providing training to customers as required
- Creating "Employee Engagement" within the team; a team driven to achieve business goals, perform at their best, and willingness to go the extra mile
- > Facilitating cross-training and knowledge training within the team

#### Your Profile:

- University degree in a technical discipline such as computer science, software engineering, etc.
- Minimum 3 years of experience with technical and system support or other relevant experience (5+ years is desirable)
- > Excellent English language skills, both verbal and written are obligatory
- > Communication skills to handle multiple clients in a single day
- Ability to communicate complex ideas to others at their own level of understanding and ability to analyze,
- isolate, duplicate and resolve problems
- Strong leadership skills
- Creating an environment of collaboration and effective across teams communication
- Deep understanding and experience with any of the enterprise Application Servers (WebLogic, JBoss, Websphere, etc.)
- Some experience and ability to work with SQL, HTML, CSS, JavaScript and Java
- Knowledge of Web Server Technologies (IIS, Apache, etc.)
- Knowledge of Database structures (i.e. SQL, Oracle, DB2, Sybase)
- Professional orientation towards the Java platform
- Knowledge of operating systems (Windows and Unix based environments)

The selection process is taking place **NOW!** 

# If you consider yourself appropriate candidate for this opportunity, we invite you to apply for the position through our website <u>www.manpower.rs</u>, advert ID #1406

## Deadline for applications: 20.03.2016.

Manpower is an Equal Opportunity Employer and considers applicants for all positions without regard to gender, marital status, national origin, age, creed, religion, race, color, ancestry, sexual orientation, physical or mental disability.

All applicants will be informed and shortlisted candidates will be invited for an interview.