



Trizma Smartsourcing is the leading BPTP company with headquarter in Serbia. Trizma is serving over 43 clients around the clock in 17 major international languages and operating through our cost and energy efficient state of art service locations. Our mission is to work closely with our clients in order to discover, develop and deliver services based on integrity and trust. Trizma sustainable guarantees are:

- ✓ More than 12 years of progressive long-term growth
- ✓ Direct access to leading innovative technologies and highly educated talent pool
- ✓ International delivery capabilities already supporting key clients across three continents
- ✓ ISO-9001 certified quality standards of operation in a every single business account
- ✓ Regional proximity and business practices expertise guaranteeing client satisfaction

CUSTOMER SERVICE FINANCE ANALYST

This finance position is responsible for building and providing Customer Services customer P&L's to account support managers, as well as providing US Territory Manager monthly costing data points (i.e. P&Ls) to assist field management in running their day-to-day operations. The position works closely with finance and account support, requiring a specialized understanding of our client's services offers and cost parameters.

Key Areas of Responsibility

- Develop / update customer specific P&Ls (C-P&Ls) based upon current revenue, cost drivers and other known data
- Perform CP&L margin analysis and work with account support to help optimize performance and financial results
- Provide monthly actual costing data to each US customer services field territory managers
- Provide decisions support to US Services Depot team, validate actual monthly results, build-up monthly forecast and provide variance results commentary
- Support NAMER finance team throughout month to process vouchers and accruals, research results P&L issues, run periodic revenue and cost reports (i.e. statement of activity), P&Ls, capture arrears billing data, etc.

Basic Requirements

- Bachelors degree in finance, accounting or marketing
- Demonstrated strong financial/analytical skills gained through formal education and work experience.
- Strong Excel skills required. Proficient in MS Office (PowerPoint and Word) and comfortable with system data mining
- Demonstrates positive can-do attitude, is proactive and customer focused
- Ability to work comfortably with management and functional organizations
- Effectively manage and produce results in an unpredictable environment with short operational cycles

Preferred Requirements

- Strong organizational skills and the ability to manage several projects at a time
- Flexible and highly motivated with the ability to work with various cross-functional teams
- Strong interpersonal and analytical skills
- Excellent written and verbal skills
- 3 years of relevant work experience
- Not convicted or in a process of conviction

Trizma is offering:

- Long term employment opportunity for best performing candidates
- Performing services for a multinational company
- Dynamic and responsible position
- Chance for a professional and personal development
- Advancement opportunity
- Paid training

Follow the link and apply <http://www.trizma.com/working-at-trizma/>