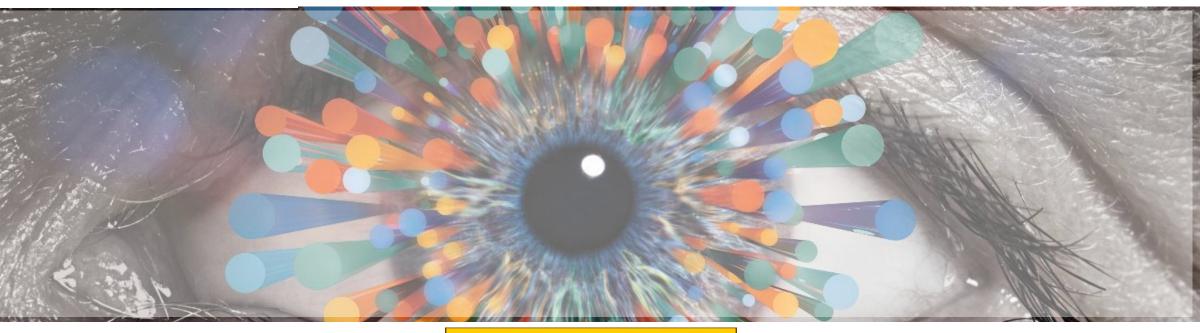
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ManpowerGroup is a worldwide innovative forerunner and leader in the field of employment through the provision of services and workforce management solutions for clients and helping people in their career development with the aim of understanding the needs of the clients and candidates in the changing world of work.







On behalf of our client Transcom, ManpowerGroup is searching for a motivated candidate to take the part in their collaboration with DHL, leading company in delivering courier services

Customer Service Representative

Location: Belgrade

Your tasks:

- Meet the needs, complaints or problems of the end users using corresponding communication channel (telephone, email...)
- Performing the administrative tasks using different computer applications
- Achieve individual and team goals set by the company
- Follow and track new processes and technologies in order to keep up and sustain the highest level of continues improvement
- Perform other tasks in the line with the change and expansions of business needs

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Your profile:

- · Minimum secondary level of education
- Fluency in German language
- Experience in a Contact Centre sector is an advantage
- · Excellent verbal and communication skills
- Office package: Excel Elementary level

The selection process is taking place NOW!

If you consider yourself an appropriate candidate for this opportunity we invite you to applicate on the link below:

https://www.directch.com/DHLgerman

ManpowerGroup is an Equal Opportunity Employer and considers applicants for all positions without regard to gender, marital status, and national origin, age, creed, religion, race, color, ancestry, and sexual orientation, physical or mental disability. All applicants will be informed and shortlisted candidates will be invited for an interview.

APPLY NOW