

We are passionate about operational excellence www.trizma.com

Combining high intellectual base in Serbia with expertize, experience and partnering network developed through successfully serving large corporate clients since 2002., **Trizma** is positioned to become Serbia's central point for providing high quality near-shoring Contact Centre and BPO solutions to markets around the world.

Starting cooperation with a globally recognized multinational company, **Trizma** is looking to hire high language skilled candidates to provide quality support to different European markets, on the following position:

Field Service Coordinator – Chinese language

Job Description:

Field Service Coordinator works in a very dynamic, multilingual and customer oriented business environment. Position is responsible for the proactive planning of all incoming work order allocations received within a specific geographic territory or Customer responsibility; position is also responsible for ensuring that all available resources are effectively utilized and predefined service levels are consistently achieved and contractual agreements met.

Languages required:

- Chinese language fluent
- English language advance level

Candidate profile and qualifications:

- Advanced spoken and written skills for at least one of the languages selected
- Excellent communication skills
- · High level efficiency, problem solving attitude, precision and attention to detail
- · Responsible with good organizational skills
- Highly motivated with team spirit
- Well-developed computer skills

Trizma is offering:

- Long term employment opportunity
- Performing services for a multinational company
- · Dynamic and responsible position within a multicultural environment
- · Chance for a professional and personal development
- Advancement opportunity
- Paid training

If you are confident that you are the right candidate for this challenging position, please send your CV in **English** to <u>hr@trizma.com</u>