Salesforce Academy

ABOUT US

ECHO Technology Solutions (ECHO) is a Salesforce consulting firm headquartered in San Francisco. We take pride in the quality of services we provide for our clients and always go the extra mile to earn their trust. Our clients are spread across several industries and feature some of the most prominent organizations in the San Francisco Bay Area and across the globe.

ECHO has been providing business application software development, custom Salesforce implementations, data migrations, development support, marketing automation, integrations with third-party apps, and business analytics to organizations, since 2002.

Our team has successfully completed over 500 software development projects, serving organizations ranging in size from 25 – 25,000 employees. Headquartered in San Francisco, ECHO's global team also works in Bosnia and Herzegovina, and Ukraine.

ABOUT THE PROGRAM

We are looking for talented, ambitious, and hard-working final-year students, graduates, or everyone with little or no work experience who wants to redirect or start their career in Salesforce. Salesforce Academy is entirely remote and will be guided by dedicated mentors. You will have the opportunity to learn, grow, and earn a full/time job. ECHO will offer a full/time position to all candidates who successfully pass the Salesforce Administrator Certification Exam (paid by ECHO). The Salesforce Academy is based on self-learning under the supervision of a mentor while using self-paced online learning platforms. Our goal is to help the candidates start learning Salesforce and prepare them for future careers at ECHO.

General Information

- Position: Salesforce System Administrator
- Location: BiH, remote
- Area of interest: IT, Administration, Consulting, Development
- Start: October 16th,
- Duration of the program: 2 months

Applications are open until **October 11th,** and we will select 20 candidates, which means that we will be receiving applications and interviewing candidates from September 11th to October 11th. Everyone who applies can expect a response by October 13th.

KEY REQUIREMENTS

- Educational background in IT/ Computer science
- Intermediate level of written and verbal English
- Desire to learn Salesforce
- Great time-management, organizational, and communication skills
- Ready to start your career at ECHO after the program.

YOUR FUTURE ROLE

What is a Salesforce Administrator?

A Salesforce Admin best understands how to make the platform work for the organization's goals. Smaller organizations might need just several hours per week of System Administration. Larger organizations might utilize an entire team to support the Salesforce platform. Salesforce Administrators collaborate with stakeholders to define system requirements and customize the platform. To put it simply, they enable both users and the organization to get the most out of the Salesforce platform.

Salesforce Administrators are responsible for the day-to-day configuration, support, maintenance, and improvement of the organization's Salesforce platform. Working closely with the organization's staff, the administrator identifies, develops, and deploys new business processes. The Salesforce Administrator role is a part technical project manager, part administrator, part Salesforce analyst, and part technical support, but fully committed to the client's mission.

Salesforce Administrator Responsibilities:

- They are a vital bridge between business and technology.
- Serve as primary system administrator for the Salesforce environment within an organization.
- Ensuring optimal performance of Salesforce users.
- Focus the organization's use of data on what best serves the organization's mission.
- Upgrading and configuring Salesforce systems for optimized integration.
- Gather detailed requests for improvements or changes to the system and implement these changes as appropriate.
- User training and user support.
- System Security and Maintenance.

If you meet the requirements above and if what we have to offer sounds like a fair deal to you, then don't waste any more time and join our training program, by sending your CV to **hr@echots.com** or clicking the "Apply" button**.**