

We are passionate about operational excellence www.trizma.com

Combining high intellectual base in Serbia with expertize, experience and partnering network developed through successfully serving large corporate clients since 2002., **Trizma** is positioned to become Serbia's central point for providing high quality near-shoring Contact Centre and BPO solutions to markets around the world.

Starting cooperation with a globally recognized multinational company, **Trizma** is looking to hire high language skilled candidates to provide quality support to different European markets, on the following position:

QuickBase data Analyst

Key area of responsibility:

Candidate required to be able to develop a Quick Base solution to enable the Account Support team within EMEA to go to a centralised database for information on:

- Customer P&L's
- SQI information
- · Predictive Services updates
- Walker Survey Information
- Training history
- Documentation

Candidate profile and qualifications:

- Needs to be able to provide all training documentation on the use of the tool
- Possess a 'structured' method of thinking
- Able to design and organize Hierarchies of data
- · Understand how to efficient group things
- Able to manipulate QuickBase

The candidate also needs to know:

- How to arrange data in a presentable way
- Be able to explain the way its done
- Be skilled to an above basic standard in excel functions

but primarily be able to understand:

- VB;
- SQL
- MS Access (specifically QBE ways to queries)

Trizma is offering:

- Long term employment opportunity
- Performing services for a multinational company
- Dynamic and responsible position within a multicultural environment
- Chance for a professional and personal development
- Advancement opportunity
- Paid training