

**Trizma Smartsourcing** is the leading BPTP company with headquarter in Serbia. Trizma is serving over 43 clients around the clock in 17 major international languages and operating through our cost and energy efficient state of art service locations. Our mission is to work closely with our clients in order to discover, develop and deliver services based on integrity and trust. Trizma sustainable guarantees are:

- ✓ More than 12 years of progressive long-term growth
- ✓ Direct access to leading innovative technologies and highly educated talent pool
- ✓ International delivery capabilities already supporting key clients across three continents
- ✓ ISO-9001 certified quality standards of operation in a every single business account
- ✓ Regional proximity and business practices expertize guaranteeing client satisfaction

## **SENIOR IT LEAD**

## **Position Summary & Key Areas of Responsibility:**

We are in the progress of setting up a virtual team by extending our IT staff in Serbia. In this role you will lead our IT people locally, while they are reporting to their line managers in our center location. This includes active management of local topics as part of the new setup of the organization.

The IT Lead will be closely linked with the IT management of our center organization and support the responsible center team leads to have access to their people and to get direct input.

If time allows the IT Lead shall also lead internal projects

## Your profile:

We are looking for a reliable, proactive and team oriented personality with the following background

- Successful track record in leading x-functional and x-cultural teams
- Higher degree (Bachelor) in Business Informatics or Computer Sciences
- Minimum 10 years of experience in SAP ERP R/3, experience in implementing as well as running SAP
- Solid knowledge and experience of ITIL
- Broad understanding of SAP business processes and underlying SAP data structure in the mentioned SAP modules
- Good command of spoken and written **English**, **German** is a plus
- Service-oriented way of working
- Very good communication skills

## Trizma is offering:

- Long term employment opportunity for best performing candidates
- Performing services for a multinational company
- Dynamic and responsible position
- Chance for a professional and personal development
- Advancement opportunity
- Paid training
- Attractive bonus scheme