



ApexSQL is a software development company that creates high-quality, commercial tools for database developers and administrators using Microsoft technologies. Since 2005, we've been growing our company into an industry recognized leader with over 10,000 customers worldwide.

At ApexSQL, everyone works a flexible schedule, from a location of their choice. We have no bosses. We share all success and failures.

If you enjoy personal freedom and flexibility and can manage it effectively to produce awesome results, we'd love to hear from you.

Find out more about everyday work at ApexSQL: [Learn more](#)

We are looking for:

Support engineer

All positions are in Serbia, full time and remote (aka telecommute) but with onsite access of any of our two physical downtown offices in Nis.

Functional knowledge of Serbian language is required.

Job description

We are looking for people with a good technical background and strong soft-skills to start a career in technical product support and quality assurance.

You are

- Technical person with a passion for IT
- Intelligent and intellectually curious
- Self-starter, self-motivated to constantly learn
- Reliable and responsible, doesn't need to be told twice
- Detail oriented

Requirements

- Technical background including one of the following
 - Technical degree
 - Technical job experience
 - IT background (hobbies, interest)
- High proficiency in written English
- Ability to work in a high pressure, fast moving and challenging environment
- Good teamwork skills
- High level of energy, drive, enthusiasm, initiative, commitment

Considered a plus

- Working SQL knowledge
- Relational database development or administration experience
- Worked in a customer service or quality assurance position

Compensation and benefits

- Competitive compensation package and benefits based on experience and skill level
- 5 weeks of paid vacation after trial period; 6 weeks at 2 years; 7 weeks at 3 years; 8 weeks at 5 years; 9 weeks at 10 years
- All National Holidays paid including additional floating holidays, 13 days total
- 5 paid sick/personal days after trial period
- Vacation and sick/personal day buyback program – got unused vacation or sick days? We'll buy them back for up to double its value
- Referral bonuses
- Work from home or at local offices
- Regular promotion opportunities
- Regular monthly payments
- Paid contractor income tax, pension and health insurances after level certification

Application questions

Please include answers to the following questions in your cover letter:

- If applicable, what are your reasons for leaving your current job?
- Are you able to work 8 hours per day?
- What is your desired salary (EUR per month)?
- Do you have any duties that you need to attend to that may affect your work in any way (educational, another job, public, etc.)?
- When can you start?
- How did you find out about this position? If you have been referred by an ApexSQL employee, please specify who

Contact

To apply, send your resume in English to jobs@apexsql.com and use the following format for your e-mail subject: "Application for Support engineer – full name".

Complete job descriptions are available upon email request.