



Orange Cloud's Support team is responsible for maintaining the client database for MaxCDN and StackPath who are our premium clients. Responsibilities include debugging any potential issues with existing or new clients in the process. In this role, you will be able to advance your skills in networking, linux administration, scripting languages and get a full knowledge of CDN service. You will be able to think outside the box. You will be able to work in stress released environment. The ideal candidate understands how the web works and has a strong knowledge of DNS, linux, SSL, CMS's (WordPress, Joomla!, etc.). This is a great opportunity to be part of a small team building and running a high growth network.

Tech Support Engineer Level 2

Job location: Belgrade

Required Experience (we can help you learn what you are missing from this list)

- WordPress, Joomla!, Drupal, Magento and experience in other well known
- CMS's
- Linux systems administration
- Scripting and interpreted languages including bash/sh, Python, Perl, PHP

- SQL databases (MySQL)
- Familiarity with web environments including HTTP, SSL, DNS
- Network fundamentals
- Load balancing and reverse proxy technologies such as Nginx
- Good written and verbal English language

Preferred experience:

- SQL databases (MySQL)
- Experience working in a 24/7/365 service environment
- Networking or routing experience

You will learn:

- CDN infrastructure
- DDoS handling/mitigation
- WAF principals and handling ongoing attacks
- Web Performance tweaking tools and hacks
- Linux administration
- Bash and other scripting languages by providing support for API users
- You will learn how to work with NO pressure whatsoever :)