IPlumVPN B.V.

About IPlumVPN B.V.:

At IPlumVPN B.V., we aspire to enable people and businesses to realize their full potential by making their Internet security better and offering solutions to have the freedom to work from anywhere. Our unique and secure VPN solutions are designed to protect your online privacy, prevent anyone from tracking your browsing activity, and secure you from online threats, geolocation restrictions, and surveillance. Our mission is to enhance data security for our clients, allowing them to create a lifestyle they want. Our main focus is on implementation, configuration and maintenance of VPN routers and we are also developing our own cloud VPN platform.

We value creativity, teamwork, and passion for technology and are looking for someone who shares our vision to join our team as a Technical Intern.

Job Description:

We are looking for a Technical Intern to join our team and assist in setting up and configuring routers for VPN, providing technical support to our clients, and performing simple administrative tasks. As a Technical Intern, you will have the opportunity to work with a talented team of professionals and gain valuable experience in the field of network security and communication technology. The position is fully remote.

Responsibilities:

- Assist in setting up and configuring routers for VPN.
- Provide technical support to clients via phone, email, or remote access tools.
- Troubleshoot technical issues and escalate complex problems to senior team members
- Maintain accurate records of support requests and resolutions.
- Perform simple administrative tasks such as maintaining client information and updating documentation.
- Participate in team meetings and contribute ideas to improve our products and services.
- Stay up-to-date with emerging trends and technologies in the field of network security and communication technology.

Requirements:

- Currently pursuing or recently completed a degree in Computer Science, Information. Technology, or related field.
- Familiarity with network protocols and technologies, including TCP/IP, DNS, DHCP, VPN, routing and switching.
- Good communication and interpersonal skills, with proficiency in English.
- Strong analytical and problem-solving skills.

- Ability to work independently and as part of a team.
- Flexibility to work occasional evenings and weekends as required.
- Passion for technology and willingness to learn.
- Fluency in English language

If you are looking for an exciting opportunity to gain valuable experience in a fast-paced startup environment and contribute to the development of innovative communication solutions, KYHIP is the place for you. Apply now to join our team as a Technical Intern - VPN Router Configuration and Support.

Send your resume to <u>partners@keepyourhomeip.com</u>.